

Cardiac Activity Report

External User Training Session

Ontario Health - CorHealth Ontario | Feb 23 & 26, 2026



**Ontario
Health**

Agenda

1. Introduction to the Cardiac Activity Report (CAR)
2. Training
3. Resources and Support
4. Next Steps
5. Questions

Please place your phones on mute until the question/discussion period.

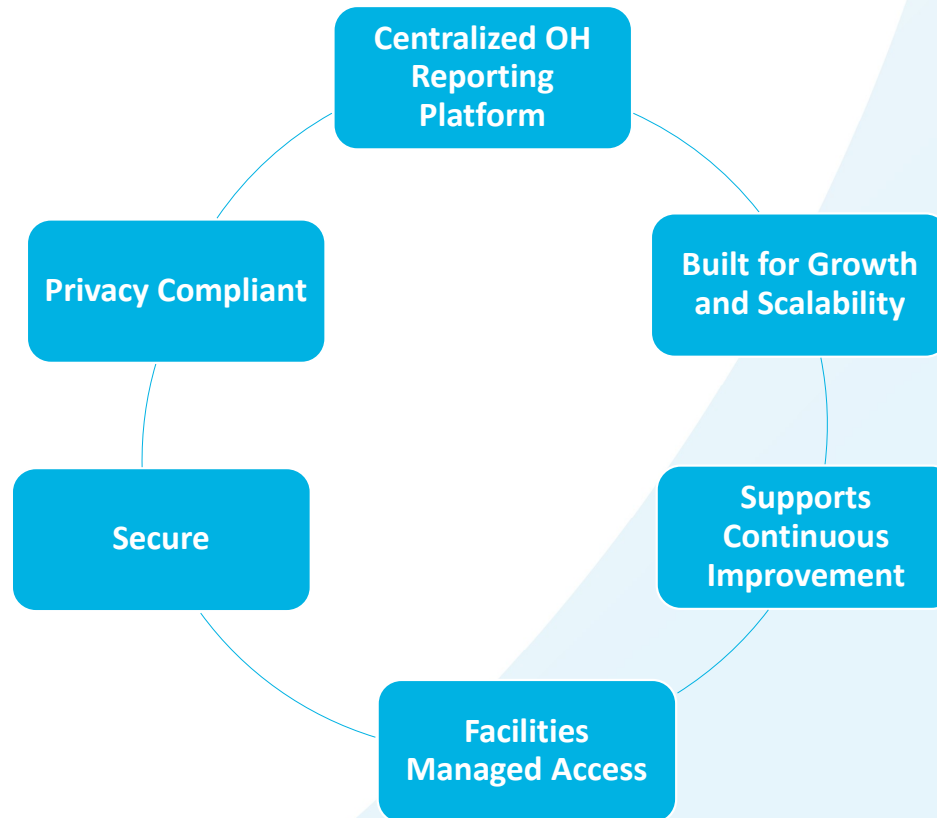
Please note that this session is being recorded.

Introducing the Cardiac Activity Report (CAR)

- Consolidates key metrics from the Cardiac Registry to facilitate discussions on system monitoring related to:
 - Volumes
 - Waitlist trends
 - Early identification of changes impacting cardiac services
- CAR will be launched on the Ontario Health's Health System Insights (HSI) platform on March 5, 2026
- Refreshed on a monthly-basis
- **Current cardiac reporting will continue to be available in the DCIS until further notice**



Why are we switching to the CAR on HSI?



Training

Training Objectives



By the end of this session, you will be able to:

1. Understand how to gain access to the report
2. Navigate through chapters of report
3. Use visuals and filters to extract key insights
4. Navigate to the technical specifications document
5. Know how to get support when you need it

Registration and Access

HSI First-Time User Registration and Access

PROCESS OVERVIEW



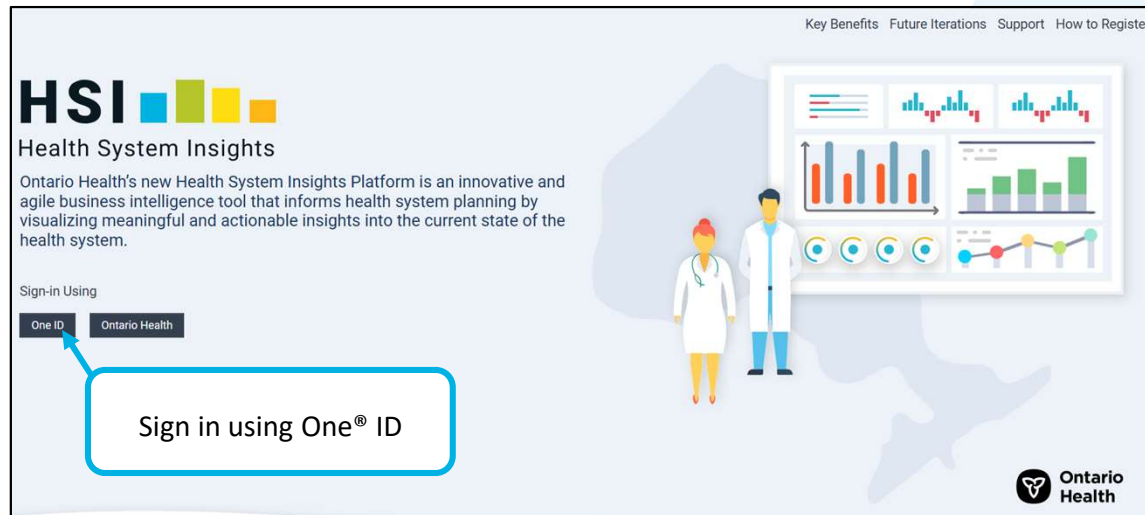
Note: Existing HSI users must email their FRA for access after March 5, 2026

For a step-by-step guide, please visit the [Gain Access to the HSI Platform](#) page on the HSI Online Help portal.

HSI First-Time User Registration

PRE-REQUISITES: 1) ONE ID ACCOUNT WITH HSI ACCESS, 2) MUST BE ON OR AFTER MARCH 5TH

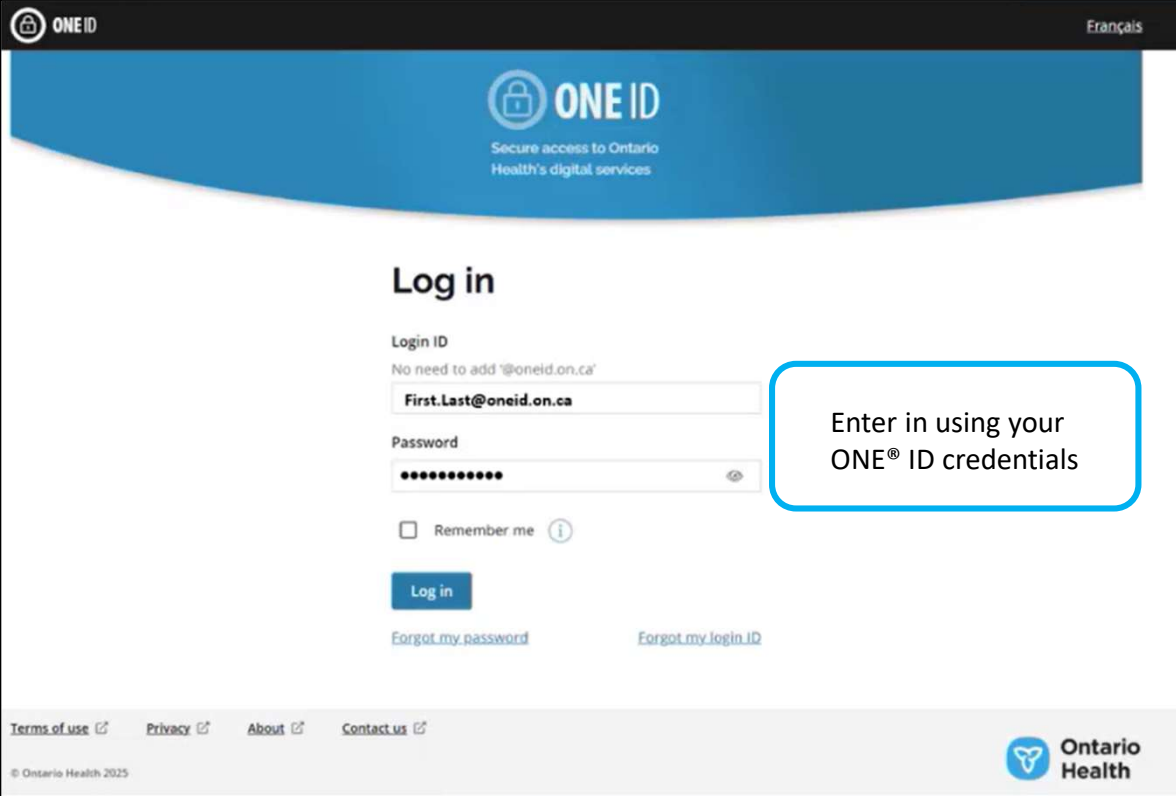
1. Navigate to the HSI login page <https://hsi.ontariohealth.ca>.
2. Click the **One® ID** button.



Note: One ID HSI Access may take up to one day to take effect.

For a step-by-step guide, please visit the [Gain Access to the HSI Platform](#) page on the HSI Online Help portal.

Login with your One® ID Credentials



The image shows a screenshot of the ONE ID login interface. At the top left, there is a logo with a padlock icon and the text "ONE ID". At the top right, there is a language selector "Français". Below this is a blue banner with the ONE ID logo and the text "Secure access to Ontario Health's digital services". The main heading is "Log in". Underneath, there is a "Login ID" section with the instruction "No need to add '@oneid.on.ca'", followed by a text input field containing "First.Last@oneid.on.ca". Below that is a "Password" section with a masked password field "••••••••" and an eye icon. There is a "Remember me" checkbox with an information icon. A blue "Log in" button is positioned below the password field. At the bottom of the form, there are two links: "Forgot my password" and "Forgot my login ID". A blue rounded rectangular callout box on the right side of the form contains the text "Enter in using your ONE® ID credentials". The footer contains links for "Terms of use", "Privacy", "About", and "Contact us", along with the "Ontario Health" logo and the copyright notice "© Ontario Health 2025".

Welcome Wizard

The screenshot shows a web interface for the Health System Insights Tool. At the top left is the HSI logo with the text 'Health System Insights'. The main content area is titled 'Welcome' and contains the following text:

You are requesting access to Health System Insights Tool

Ontario Health's new Health System Insights Tool is an innovative and agile business intelligence tool that informs health system planning by visualizing meaningful and actionable surgery wait times data contained within the Wait Times Information System (WTIS).

To gain access to the Health System Insights Tool:

1. Read and Accept the End User License Agreement (EULA).
2. Provide registration details to help us process your request.
3. Use the Training Dashboard to learn more about the tool while you wait for your registration request to be reviewed/approved.

Once your account is approved, a notification will be sent to you

At the bottom right, there is a dark 'Next' button. A blue callout box with the text 'Click Next' and an arrow points to the 'Next' button.

End User License Agreement (EULA)

HSI Health System Insights

Step 1 User Agreement Step 2 Profile Details Step 3 Training

User Agreement

In order to gain access, the end user agreement must be accepted

End-User License Agreement (EULA) of My App

This End-User License Agreement ("EULA") is a legal agreement between you and My Company.

This EULA agreement governs your acquisition and use of our My App software ("Software") directly from My Company or indirectly through a My Company authorized reseller or distributor (a "Reseller").

Please read this EULA agreement carefully before completing the installation process and using the My App software. It provides a license to use the My App software and contains warranty information and liability disclaimers.

If you register for a free trial of the My App software, this EULA agreement will also govern that trial. By clicking "accept" or installing and/or using the My App software, you are confirming your acceptance of the Software and agreeing to become bound by the terms of this EULA agreement.

If you are entering into this EULA agreement on behalf of a company or other legal entity, you represent that you have the authority to bind such entity and its affiliates to these terms and conditions, if you do not have such authority or if you do not agree with the terms and conditions of this EULA agreement, do not install or use the Software, and you must not accept this EULA agreement.

This EULA agreement shall apply only to the Software supplied by My Company herewith regardless of whether other software is referred to or described herein. The terms also apply to any My Company updates, supplements, internet-based services, and support services for the Software, unless other terms accompany those items on delivery, if so, those terms apply.


License Grant

Read through and click **Acknowledge**.

Complete your Profile Details

Profile Details

We have pre-populated the registration form based on your One ID profile.
Please help us personalize your experience by providing additional details.



Please select at least one option

- Facility Surgical Activity Dashboard
- Facility Diagnostic Imaging Dashboard
- Bed Capacity Monitoring Overview
- Cardiac Activity Report

Additional Details

Select your title

Enter your preferred name

*optional

Select the reports/dashboards you need access to (i.e., Cardiac Activity Report)

- Select your title
- Enter a preferred name (optional)

Wait for Access to be Granted

HSI
Health System Insights

Step 1
User Agreement

Step 2
Profile Details

Step 3
Training

Thank you for requesting access.

A roles administrator will review your request and you will receive a confirmation email once the process is complete.

While you await access, click the **Get Started** button (below) to access a Training Dashboard that can be used to familiarize yourself with the overall features and functionality of the tool.

Get Started

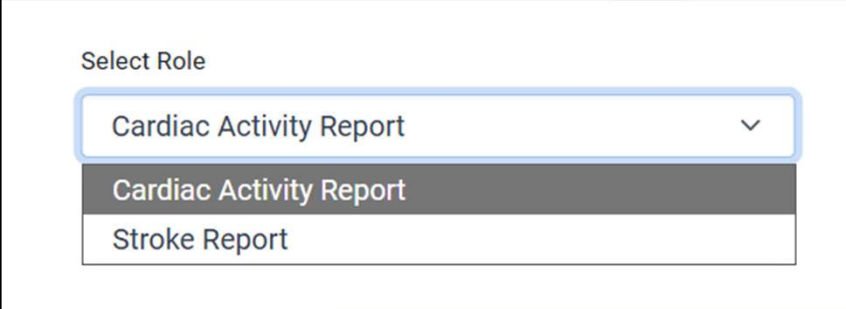
Click **Get Started** for a tour and training dashboard

If you already have an HSI account?

If you are an existing HSI user:

- Wait for the report is live on March 5th
- Email your Facility Role Administrator (FRA) to request access to Cardiac Activity Report.
 - CorHealth Service Desk Team will email users their FRA's contact information

NOTE: Once access is granted, you will have the option to choose between reports:



The image shows a screenshot of a web interface. At the top, it says "Select Role". Below this is a dropdown menu. The menu is currently open, showing three options: "Cardiac Activity Report" (which is highlighted with a blue border and a downward arrow), "Cardiac Activity Report" (in a grey bar), and "Stroke Report".

For a step-by-step guide, please visit the [Gain Assess to the HSI Platform](#) page on the HSI Online Help portal.

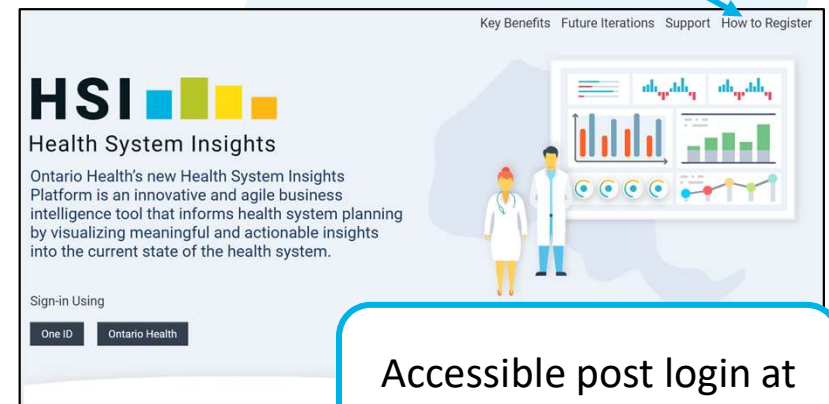
Training Demo

Resources & Support

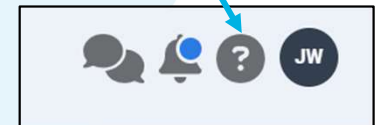
HSI Online Help Portal

- Self-serve support hub to help you use the HSI Platform and products within it
- Find walkthroughs, guides, tips, and support info – all in one place:
 - Gaining access to HSI and products within
 - Details about all products on the HSI
 - Navigating the HSI platform
 - Common visualization features
 - Support contact information for HSI

Accessible without logging in



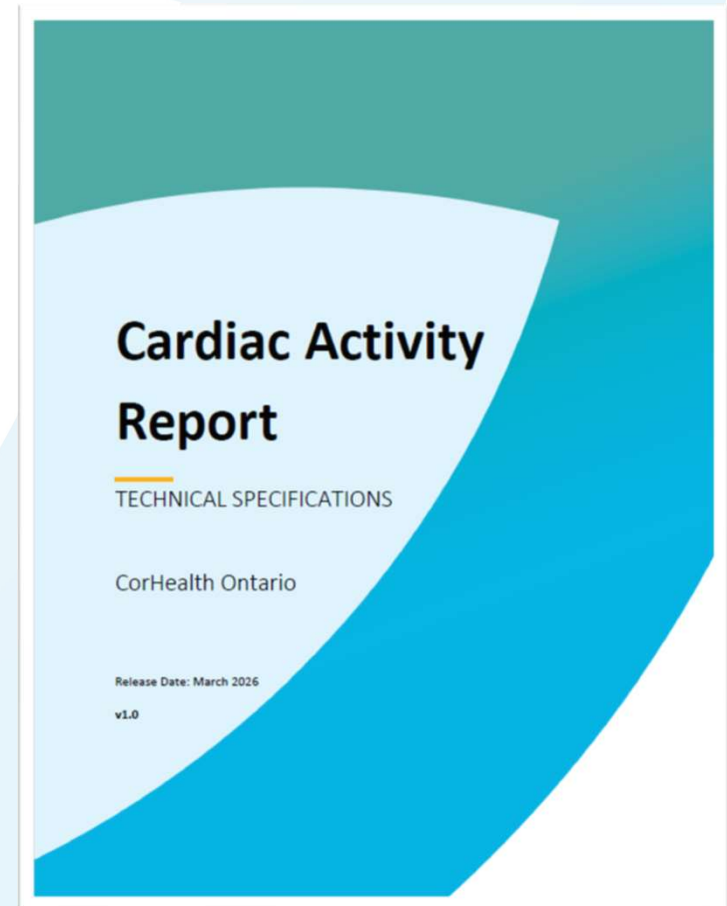
Accessible post login at the top-right corner



Link to: [HSI Online Help Portal](#)

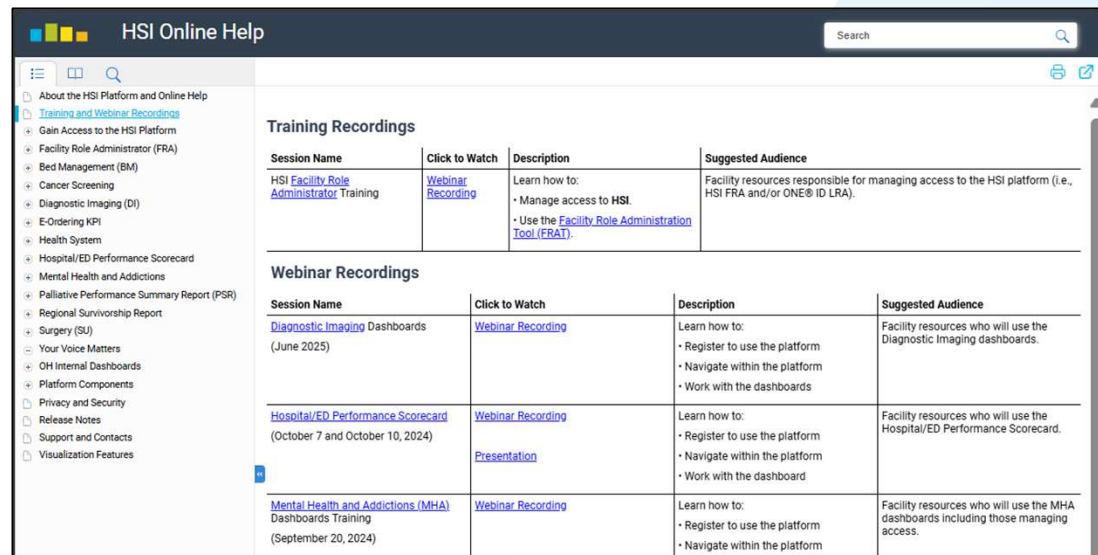
Technical Specifications

- The Cardiac Activity Report Technical Specifications will be available for you to download at any time
- Available via the HSI Online Help platform and can be found under the **Cardiac Activity Report** section or
- Available as of March 11



Training

- For a refresher or new users, a recording of this training session and the associated slides can be found in the HSI Online Help portal; available as of March 11:
 - A shortcut is available on the Home page of the dashboard
 - Under the **Training and Webinar Recordings** section



The screenshot displays the HSI Online Help portal interface. On the left is a navigation menu with categories such as 'About the HSI Platform and Online Help', 'Gain Access to the HSI Platform', and various clinical and administrative topics. The main content area is titled 'Training Recordings' and contains a table with the following data:


Session Name	Click to Watch	Description	Suggested Audience
HSI Facility Role Administrator Training	Webinar Recording	Learn how to: • Manage access to HSI. • Use the Facility Role Administration Tool (FRAT) .	Facility resources responsible for managing access to the HSI platform (i.e., HSI FRA and/or ONE® ID LRA).

Below this is the 'Webinar Recordings' section, which contains another table:

Session Name	Click to Watch	Description	Suggested Audience
Diagnostic Imaging Dashboards (June 2025)	Webinar Recording	Learn how to: • Register to use the platform • Navigate within the platform • Work with the dashboards	Facility resources who will use the Diagnostic Imaging dashboards.
Hospital/ED Performance Scorecard (October 7 and October 10, 2024)	Webinar Recording Presentation	Learn how to: • Register to use the platform • Navigate within the platform • Work with the dashboard	Facility resources who will use the Hospital/ED Performance Scorecard.
Mental Health and Addictions (MHA) Dashboards Training (September 20, 2024)	Webinar Recording	Learn how to: • Register to use the platform • Navigate within the platform	Facility resources who will use the MHA dashboards including those managing access.

Support


For questions about your account, HSI Platform, ONE® ID, logging in, access and registration, password resets, please contact the Ontario Health Service Desk.


 1-866-681-9846


 itservicedesk@ontariohealth.ca

 Hours: Monday to Friday, 8:00 AM to 8:00 PM

For questions/feedback on the Cardiac Activity Report, please contact the CorHealth Ontario Service Desk.

 416-512-7472 x1

 OH-CORH_Service@ontariohealth.ca

 Hours: Monday to Friday, 8:30 AM to 4:30 PM

IMPORTANT: Updates/communications regarding this dashboard will come from the CorHealth Service Desk. Please be sure to add OH-CORH_Service@ontariohealth.ca to your safe-sender list/contacts to avoid it going to junk mail.

Next Steps

HSI First-Time User Registration and Access

PROCESS OVERVIEW




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Questions?

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Appendix

Referrals and Acceptances

Indicator	Location			Procedure			Period		Priority
	Province	Region	Facility	Rollup	Procedure	Fiscal Year	Quarter	Month	
Total Referrals	✓	✓	✓	✓	✓	✓	✓	✓	
Wait 1 Waitlist Snapshot (Number of open entries in Wait 1)	✓	✓	✓	✓	✓	✓	✓	✓	
Total Acceptances	✓	✓	✓	✓	✓	✓	✓	✓	
Wait 2 Waitlist Snapshot (Number of open entries in Wait 2)	✓	✓	✓	✓	✓	✓	✓	✓	

Procedures Performed

Indicator	Location			Procedure		Period			Priority
	Province	Region	Facility	Rollup	Procedure	Fiscal Year	Quarter	Month	
Number of procedures performed	✓	✓	✓	✓	✓	✓	✓	✓	✓

Referrals Resulting in No Procedures

Indicator	Location			Procedure			Period		Priority
	Province	Region	Facility	Rollup	Procedure	Fiscal Year	Quarter	Month	
Number of referrals resulting in no procedures	✓	✓		✓		✓			

Proportion of Cases within Target

Indicator	Location			Procedure			Period		Priority
	Province	Region	Facility	Rollup	Procedure	Fiscal Year	Quarter	Month	
Open Cases (Proportion of open wait 2 waitlist still within wait time access target)	✓	✓	✓		✓	✓	✓	✓	
Closed Cases (Proportion of completed procedures seen within wait time access target)	✓	✓	✓		✓	✓	✓	✓	

Wait Times

Indicator	Location			Procedure		Period			Priority
	Province	Region	Facility	Rollup	Procedure	Fiscal Year	Quarter	Month	
Wait 1: Referral to Acceptance	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wait 2: Acceptance to Removal	✓	✓	✓	✓	✓	✓	✓	✓	✓
Total Wait Time	✓	✓	✓	✓	✓	✓	✓	✓	

Cancellations

Indicator	Location			Procedure		Period			Priority
	Province	Region	Facility	Rollup	Procedure	Fiscal Year	Quarter	Month	
Cancellations			✓	✓		✓			

Appendix: CAR Indicators

Indicator	Location			Procedure		Period			Priority
	Province	Region	Facility	Rollup	Procedure	Fiscal Year	Quarter	Month	
Number of new referrals	✓	✓	✓	✓	✓	✓	✓	✓	
Number of open entries in Wait 1 (Wait 1 Waitlist Snapshot)	✓	✓	✓	✓	✓	✓	✓	✓	
Number of new acceptances	✓	✓	✓	✓	✓	✓	✓	✓	
Number of open entries in Wait 2 (Wait 2 Waitlist Snapshot)	✓	✓	✓	✓	✓	✓	✓	✓	
Number of procedures performed	✓	✓	✓	✓	✓	✓	✓	✓	✓
Number of referrals resulting in no procedures	✓	✓		✓		✓			
Proportion of open wait 2 waitlist still within wait time access target	✓	✓	✓		✓	✓	✓	✓	
Proportion of completed procedures seen within wait time access target	✓	✓	✓		✓	✓	✓	✓	
Wait 1 Metrics: Referral to Acceptance	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wait 2 Metrics: Acceptance to Removal	✓	✓	✓	✓	✓	✓	✓	✓	✓
Total Wait Time Metrics	✓	✓	✓	✓	✓	✓	✓	✓	
Cancellations			✓	✓		✓			